

myMCS Mobile Work Manager

**ENABLE
SERVICE TECHNICIANS
TO DO THEIR JOB
BETTER AND FASTER**



Facility Management and Service Management are among the most tangible examples of where mobility can have a real impact. To make the *myMCS* software suite even more practical for mobile workers, MCS has created a series of standard apps that interconnect with selected modules and with the central *myMCS* database.

Connect your mobile workers to the information they need

myMCS Work Manager provides service technicians mobile access to the information they need to complete their work orders, including detailed instructions and asset information. Technicians can manage and update work orders while at the customer location or create new (child) work orders. They can also take work orders offline to complete a job anywhere, even without internet connection.

End-to-end control of every job, at every location

Quality control is improved through the storage of GPS coordinates and the use of interactive checklists which need to be filled out by service technicians before they can complete a work order. The cost allocation and billing process is supported through digital customer sign-off on completed work and the capturing of time and materials consumption.

User-friendly ergonomic design

myMCS Mobile Work Manager contains a powerful, responsive and ergonomic design and is optimized for both tablet and smartphone screen sizes. The app makes it easy to browse work orders, search and filter overviews, and update work order details.

Your benefits

- ✓ Manage work orders in the field—in real time
- ✓ Take work orders offline to complete a job anywhere
- ✓ Obtain customer sign-off on completed work
- ✓ Scan locations/maintenance objects (QR and barcode scanning)
- ✓ Improve quality through the use of interactive checklists
- ✓ Store GPS coordinates for traceability
- ✓ Capture time and materials consumption

Sample views of *myMCS* Mobile Work Manager



Browse the work orders overview

Take quick actions on the selected work order

Search and filter work order overviews

Book consumptions

Take work orders offline

Fill out interactive checklists for improved quality control

Consult and update work order details

Create sign-off documents containing a summary of time and material spend